Simple forecast 10 periods

A graph of a graph

Description automatically generated

Simple forecast 30 periods

A graph of different colored lines

Description automatically generated

Feature Importance

A screenshot of a computer

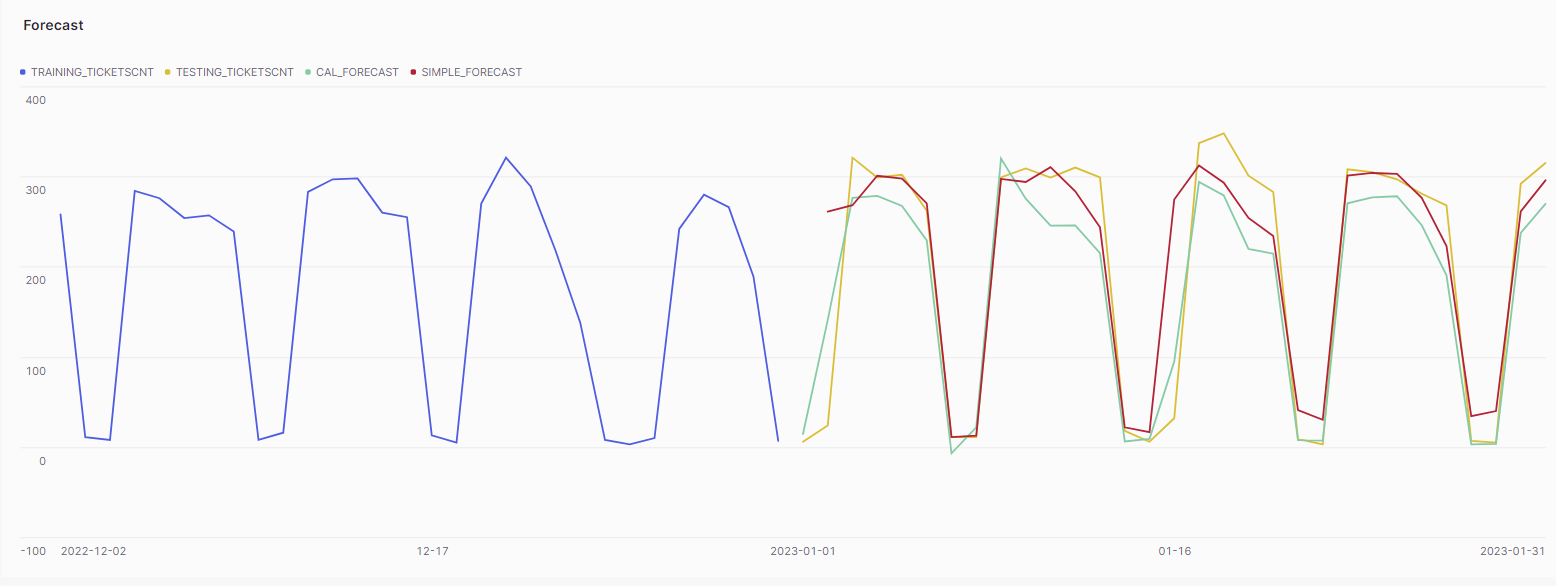
Description automatically generated

Metrics

A screenshot of a computer

Description automatically generated

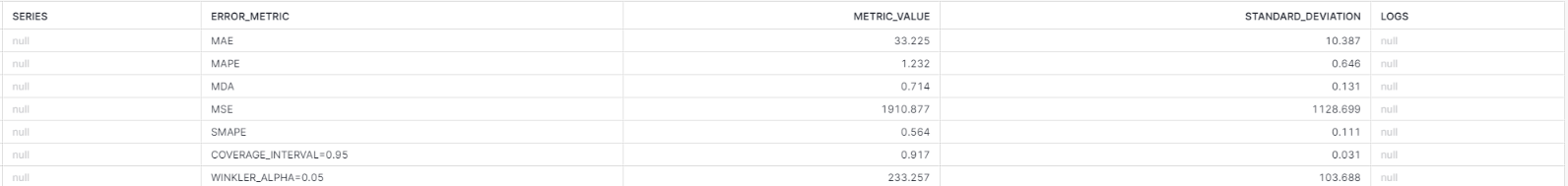
Adding company holiday (exogenous variable) as 1/0 (True/false does not work – generates negative prediction)



Feature Importance – holiday is not very important

A screenshot of a computer

Description automatically generated



Customer Service Queue 1 series forecast (negative predictions)

A screen shot of a graph

Description automatically generated

Customer Service Queue 2

A graph of a graph

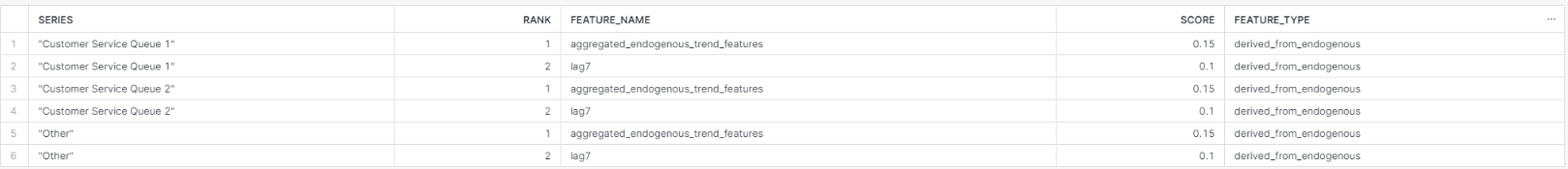
Description automatically generated with medium confidence

All other groups

A graph of a graph

Description automatically generated with medium confidence

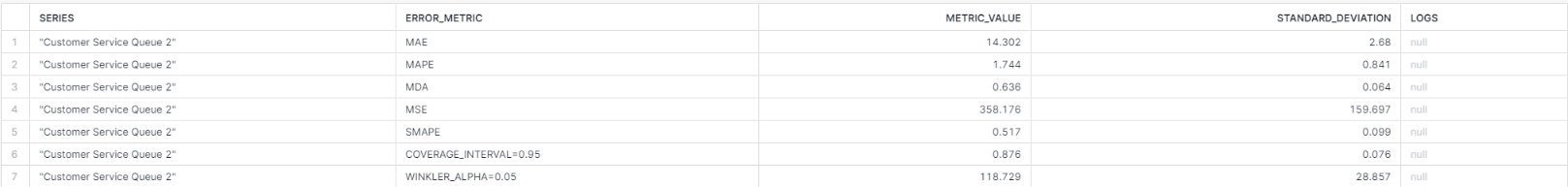
Feature Importance by Group



Metrics

A white grid with black lines

Description automatically generated



A white grid with black lines

Description automatically generated

Anomaly Detections by group

Other

A graph with lines and dots

Description automatically generated with medium confidence

Customer Service Queue 1

A graph showing a line of blue and yellow lines

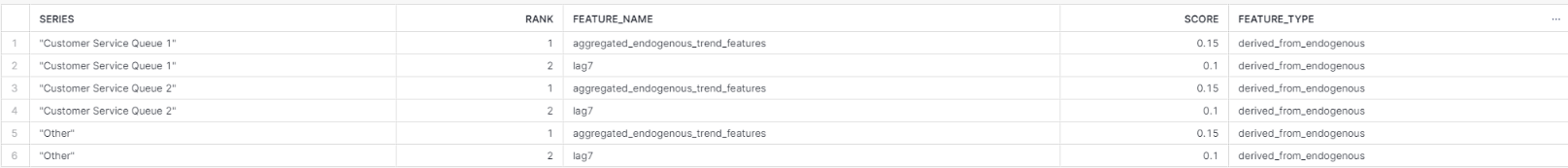
Description automatically generated with medium confidence

Customer Service Queue 2

A graph of a graph

Description automatically generated with medium confidence

Feature Importance



Metrics

A white grid with black lines

Description automatically generated

A white grid with black lines

Description automatically generated

A white sheet of paper

Description automatically generated

A computer screen shot of a computer screen

Description automatically generated